

INFO FOR ALL NEW MEALS ON WHEELS CLIENTS

- Meals (Main, Soup & Sweet) Cost \$15.00 per meal if paid privately, although if you are eligible to be commonwealth funded the meals are \$11
- Care package price is \$18 per meal.
- You can call MY AGED CARE on 1800 200 422 to find out about commonwealth funding
- All our meals are cook and chill
- Payment for all meals is at least one week in advance
- Preferred payment method Periodical Payment from your bank to ours
- Our bank details: Branch No. 633 108 Account No. 1452 97974
- Please use your name as your bank reference.
- Our drivers also have a square reader for card payments.
- There is a 3 week meal roster, you only need to fill it in once and the computer will set it up to be reoccurring.
- If you want to commence meals immediately, we can offer you frozen meals for the first two weeks. Our orders are placed 2 weeks in advance.
- If you want to make a change to your menu, since we order over a week in advance you will not receive your new meal until 2 weeks after you make the change.
- To make a change ring 9531 2076 between 9am and 3pm
- When you cancel your meals, except in extraordinary circumstances, at least one week's notice must be given.

DELIVERIES

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| • Monday & Tuesday Meals | - Monday Delivery |
| • Wednesday & Thursday Meals | - Wednesday Delivery |
| • Friday/Saturday/Sunday | - Thursday Delivery |

Public Holidays deliveries will be different and we will ask drivers to keep you up to date when they occur.